

SOME ESSENTIAL CONTACTS IN THE BROADS AREA

IN CASE OF EMERGENCY, WHATEVER ITS NATURE, CONTACT THE COASTGUARD ON 999

Be prepared to give postcode, grid reference, *what3words* or other location detail AND describe special circumstances or access information.

Breydon and Haven Bridges – Great Yarmouth – to book openings – Tel: 01493 335522 or VHF Ch12 or E-mail: bridge.bookings@peelports.com

Broads Authority Head Office – Tel: 01603 610734
www.broads-authority.gov.uk

Broads Beat (police) – See page 136. Tel: 101 or E-mail: broadsbeat@norfolk.police.uk
Always dial 999 in an emergency

Broads Control and **Carrow Bridge** – Norwich – Tel: 01603 756056 or VHF Ch12
Normal hours 09:00-18:00 in summer –17:00 in winter. Use this number for reporting hazards such as boats speeding, accidents, obstructions, debris in the water, oil spills, or to seek navigation help and advice. The Broads Authority has a standby callout provision via the Coastguard for emergencies and oil pollution incidents.

Defibrillator (locations) – See a (current) list here:
www.heartsafe.org.uk/aed-locations

Dental Emergency – Tel: 111

Environment Agency – Tel: 03708 506506
weekdays, 08.00-18.00

Great Yarmouth Harbour Master – for general information – Tel: 01493 335501
Port operations (24hr) – Tel: 01493 335511 or VHF Ch12 ('Yarmouth Radio')

Herring Bridge – Great Yarmouth – Tel: 01493 448448

Lowestoft Harbour Control (Port and Bridge) – Tel: 01502 572286 (option 3) or VHF Ch14
Port details – www.abports.co.uk/locations/lowestoft

Medical assistance – Tel: 111
If medical assistance is needed fast but not an emergency, or for health info. and advice, call 111. Alternatively, the Rouen House Health Centre, Rouen Road, Norwich NR1 1RB has a walk-in centre for anyone, any day, 07:00-21:00 – Tel: 01603 677500

MET Office – Weather Forecast Desk, always manned – Tel: 0370 9000 100

Moorings, facilities and information available at Yacht Stations

Beccles Yacht Station – Tel: 01502 712225
E-mail: becclesquay@becclestowncouncil.gov.uk
Great Yarmouth BA Yacht Station (summer) – Tel: 01493 842794 or 07766 398238
E-mail: yarmouthyachtstation@broads-authority.gov.uk
Oulton Broad Yacht Station – Tel: 01502 574946 or VHF Ch73 E-mail: obys@eastssuffolk.gov.uk
Norwich BA Yacht Station (summer) – Tel: 01603 612980 or 07747 065378
E-mail: norwichyachtstation@broads-authority.gov.uk
Reedham Quay – BA (summer) – Tel: 01493 701867 or 07733 102566
E-mail: reedhamquay@broads-authority.gov.uk

Mutford Lock, Oulton Broad – Tel: 01502 531778 or 01502 574946 or VHF Ch73

Police – Tel: 101 (From all locations, for any UK police force, for non-emergencies; for local assistance, ask for *Broads Beat*.)

Reporting an Accident on the Broads – Contact BROADS CONTROL, and see page 137.
www.broads-authority.gov.uk/contact-us
Tel: 01603 756056
E-mail: broads.control@broads-authority.gov.uk

Royal Yachting Association

RYA House, Ensign Way, Hamble, Southampton SO31 4YA
Tel: 023 8060 4100 www.rya.org.uk
RYA Eastern contact: Robbie Bell – Tel: 07747 563298
E-mail: robbie.bell@rya.org.uk

RSPB – Tel: 01767 693690

RSPCA – Tel: 0300 1234 999

Tow Boat Services

Bridgecraft, Acle – Tel: 01493 750378
Ludham Bridge Boatyard Ltd – Tel: 01692 631011 or 07876 111333
Martham Boats – Tel: 01493 740249
Oulton Broad Yacht Station (Breakdown Tug) – Tel: 01502 574946
Sutton Staithe Boatyard – Tel: 01692 581653 or 07500 190718