

SOME ESSENTIAL CONTACTS IN THE BROADS AREA

IN CASE OF EMERGENCY, WHATEVER ITS NATURE, CONTACT COASTGUARD ON 999

Be prepared to give postcode, grid reference, *What3Words* or other location detail AND describe special circumstances or access information.

Breydon and Haven Bridges – Great Yarmouth – booking openings – Tel: 01493 335522 or VHF Ch12

Broads Authority Head Office – Tel: 01603 610734
www.broads-authority.gov.uk

Broads Control and Carrow Bridge – Norwich – Tel: 01603 756056 or VHF Ch12
Normal hours 09.00-18.00 in summer –17.00 in winter. Use this number for reporting hazards such as boats speeding, accidents, obstructions, debris in the water, oil spills, or to seek navigation help and advice. The Broads Authority has a standby callout provision via the Coastguard for emergencies and oil pollution incidents.

Dental Emergency – Tel: 01603 776834 between 08.30 and 12.00 (Sat), 16.30 (Fri), 17.00 (Mon & Thu), 19.30 (alt Tue & Wed) or 08546 003246 at other times (out of hours answerphone).

Defibrillator Emergency – See page 20 and www.heartsafe.org.uk/aed-locations

Environment Agency – Tel: 03708 506506 (weekdays, 08.00-18.00)

Great Yarmouth Harbour Master – for general information – Tel: 01493 335501
Port operations – Tel: 01493 335511 or VHF Ch12 ('Yarmouth Radio')

Lowestoft Harbour Control – Tel: 01502 572286 or VHF Ch14
Port details – www.abpmarine.co.uk/Marine/Short_Sea_Ports/Lowestoft/Notices_to_Mariners/

Mutford Lock, Oulton Broad – Tel: 01502 531778 or 01502 574946 or VHF Ch73

Medical assistance – Tel: 111
If medical assistance is needed fast but it's not an

emergency, or for health information and advice, telephone 111.
Alternatively, the Rouen House Health Centre, Rouen Road, Norwich NR1 1RB has a walk-in centre for anyone, any day, 07.00-21.00 Tel: 01603 677500

Moorings, facilities and information available at Yacht Stations

Beccles Yacht Station – Tel: 01502 712225, VHF Ch73
Great Yarmouth BA Yacht Station (summer) – Tel: 01493 842794 or 07766 398238

E-mail: yarmouthyachtstation@broads-authority.gov.uk

Oulton Broad Yacht Station – Tel: 01502 574946, VHF Ch73

Norwich BA Yacht Station (summer) – Tel: 01603 612980
E-mail: norwichyachtstation@broads-authority.gov.uk

Reedham Quay – BA (summer) – Tel: 01493 701867
E-mail: reedhamquay@broads-authority.gov.uk

Police – Tel: 101 (From all locations, for any UK police force, for non-emergencies; for local assistance, ask for *Broads Beat*.)

Royal Yachting Association, RYA House, Ensign Way, Hamble, Southampton SO31 4YA – Tel: 023 8060 4100

RSPB – Tel: 01603 660066

RSPCA – Tel: 0300 1234 999

Tow Boat Services

Bridgecraft, Acle – Tel: 01493 750378 (also **Salvage**)

Ludham Bridge Boatyard Ltd – Tel: 01692 631011 or 07876 111333

Maffett Cruisers, Loddon – Tel: 01508 520344 (also **Salvage**)

Martham Boats – Tel: 01493 740249

Sanderson Marine, Reedham – Tel: 01493 700242 or 07780 841454

Weather Forecast – Met Office Weather Desk always manned – Tel: 09068 500 408



Broads Beat's intentions include a multi-agency approach to all aspects of community based policing which includes the core priorities of:

- crime prevention and investigation, gathering intelligence and protecting vulnerable persons
- reduction of anti-social behaviour and disorder
- promotion of water safety
- community engagement
- recruitment and training
- partnership working



2020 is our 25th Anniversary – We will be at many events again during the year either on the water conducting Hi-Vis patrols, or on land offering Marine Crime prevention advice. www.norfolk.police.uk/broadsbeat